

## Q Care

### Overview

With Q Care, your organization will receive tailored services based on your needs and size. Services include everything from ongoing advisory for future-state of program, end user alignment to operational protocols, Help Desk and Solution Support, training (as needed), changes to configuration/connectors, and best practice insights. Leverage our team members to make the most of your marketing technology investment to take your marketing to the next level.

Help Desk and Solution Support



Ability to interface with industry experts on Best Practices

Ongoing project core team meetings



Account representative can fill administrator role if needed

Training (as needed) for end users and administrator



Dedicated individual who helps drive progress within your program

As needed advisory for future-state of program



Quick turnaround times on advice, materials, and responses to give your organization

Identify necessary platform changes and enhancements (i.e. reports, connections, fields, and views)



Access to knowledge of Allocadia and how it connects to your technology stack

Work with end users and technology providers to resolve technical issues



Knowledgeable account representative who understands the needs of your organization



Flexible and scalable pricing model



High quality custom services and deliverables

Questions Contact Us At:  
402-392-4017  
www.quintovate.com

What We Provide

How You Benefit

## Q-Care Admin Replace

### Features

|                                       | Micro                 | Basic                 | Professional          | Enterprise        |
|---------------------------------------|-----------------------|-----------------------|-----------------------|-------------------|
|                                       | 1 to 5 Marketers      | 5 to 25 Marketers     | 25 to 100 Marketers   | 100+ Marketers    |
|                                       | \$1,000 /mo.          | \$3,500 /mo.          | \$8,000/mo.           | Call for Pricing  |
| Weekly Status Reports                 | ✓                     | ✓                     | ✓                     | ✓                 |
| Custom Training Sessions              | ✓ (3 Scheduled)       | ✓ (Quarterly)         | ✓ (Monthly)           | ✓ (On-Demand)     |
| End User Support                      | ✓                     | ✓                     | ✓                     | ✓                 |
| Dedicated MPM Expert                  | ✓                     | ✓                     | ✓                     | ✓                 |
| Program Management                    | ✓                     | ✓                     | ✓                     | ✓                 |
| Reporting & Analytics                 | ✓                     | ✓                     | ✓                     | ✓                 |
| Fiscal Year Rollover Execution        | Additional Annual Fee | ✓                     | ✓                     | ✓                 |
| Project Support as an MPM SME         | Price per project     | Price per project     | Price per project     | Price per project |
| Integration Support                   | Price per integration | Price per integration | Price per integration | ✓                 |
| Regular Stakeholder Assessment        |                       |                       | ✓                     | ✓                 |
| Operating Cadence                     |                       |                       | ✓                     | ✓                 |
| Data Cleansing & Regular Audits       |                       |                       | ✓                     | ✓                 |
| Ongoing Communication Plan Management |                       |                       | ✓                     | ✓                 |

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