

Q Care

Overview

With Q Care, your organization will receive tailored services based on your needs and size. Services include everything from ongoing advisory for future-state of program, end user alignment to operational protocols, Help Desk and Solution Support, training (as needed), changes to configuration/connectors, and best practice insights. Leverage our team members to make the most of your marketing technology investment to take your marketing to the next level.

Help Desk and Solution Support



Ability to interface with industry experts on Best Practices

Ongoing project core team meetings



Account representative can fill administrator role if needed

Training (as needed) for end users and administrator



Dedicated individual who helps drive progress within your program

As needed advisory for future-state of program



Quick turnaround times on advice, materials, and responses to give your organization

Identify necessary platform changes and enhancements (i.e. reports, connections, fields, and views)



Access to knowledge of Allocadia and how it connects to your technology stack

Work with end users and technology providers to resolve technical issues



Knowledgeable account representative who understands the needs of your organization



Flexible and scalable pricing model



High quality custom services and deliverables

Questions Contact Us At:
402-392-4017
www.quintovate.com

What We Provide

How You Benefit

Q-Care Admin Support

Features

	Micro	Basic	Professional	Enterprise
	1 to 5 Marketers	5 to 25 Marketers	25 to 100 Marketers	100+ Marketers
	\$499 /mo.	\$999 /mo.	\$2,999 /mo.	Call for Pricing
Weekly Status Reports	✓	✓	✓	✓
Custom Training Sessions	✓ (3 Scheduled)	✓ (Quarterly)	✓ (Monthly)	✓ (On-Demand)
Support Your Admin	✓ (3 annual)	✓ (12 annual)	✓ (On-Demand)	✓ (On-Demand)
Dedicated Account Manager	✓	✓	✓	✓
Guided MPM Services	✓	✓	✓	✓
Program Guidance	✓	✓	✓	✓
Data Cleansing		✓	✓	✓
Fiscal Year Rollover Assistance		✓	✓	✓
Ongoing Communication Plan			✓	✓
Reporting & Analytics			✓ (Translation)	✓ (Development)
Project Support				✓
Regular Stakeholder Assessment				✓
End User Support				✓
Integration				✓

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